

PHOENIX™

Close Protection Operative

Job Description

Now commonly known as Personal Protection Specialists (PPS) or Close Protection Officers (CPO's), bodyguards protect individuals or groups from risk of violence or kidnapping, or any situation which could be harmful to them.

As a bodyguard, your clients could include Royalty, politicians, heads of industry, sports stars, and celebrities from TV, film or music backgrounds.

Typical Responsibilities

- Protecting clients from threats, for example from terrorists, political opponents, stalkers or over-enthusiastic fans
- Checking out premises before clients arrive
- Planning and research to identify and prevent potential threat or disruption
- Keeping constantly alert to react to threatening situations
- Accompanying clients on business and social visits
- Driving clients to and from venues.

You could specialise in residential security, making sure your client's premises are secure. Alternatively, you could train to be a chauffeur specialising in defensive and evasive driving techniques.

Phoenix Operatives Requirements

Phoenix Trained Operatives are likely to require to provide a much deeper overall service for facilitation for clients which is why the nature of Phoenix' training is greatly above and beyond the Level 3 criteria which we refer to as 'Bespoke Client Management'. These can include:

- Facilitation for third parties such as family, associates, children and guests
- Organisation and liaison of house staff including screening of and management of butler, chef, cleaning staff and drivers
- Organisation of travel including plane, private jet, hotels, yachts and luxury residence
- Preparation of insurances, Visa's and PCR tests for Covid testing
- Liaison with manager to ensure clients personal requests are catered for including allergies, medical requirements
- Awareness of vested commercial interests to ensure brand integrity at all times

This is the reason that Phoenix only recruit operatives that have undertaken the Phoenix Close Protection Course.

Personal Specification

The key personal attributes of good bodyguards include:

- Quick reactions
- The ability to work as member of a team, with the confidence to act on your own initiative
- Good powers of observation and the ability to recognise potentially dangerous situations
- Discretion and commitment to client confidentiality
- Calmness under pressure
- The ability to adapt and improvise in response to situations
- Good interpersonal skills
- Decision-making and planning skills
- Good written and verbal communication skills

PHOENIX™

How do I obtain Employment

The first thing that an employer is likely to see from you is your CV. When writing your CV you need to ensure it is tailored towards the specific job that you are applying for. See the attached documents for further information on job specifications and personal attributes required to work in the security industry. Having a CV that says that you are good at painting and decorating is not going to help you stand out, however saying that you had a retail job and developed excellent conflict management skills when dealing with customer complaints, is very relevant.

What do I include?

When creating your CV – make sure you include the following:

- Your name and address
- Your email address and mobile phone number
- SIA Licence Number (once course completed)
- A personal profile including a smart photo (Phoenix preference so we can see your dress code standard)
- Work history (reverse chronology)
- Courses taken and relevant qualifications
- Personal attributes
- Key skills and competencies
- Inoculations (with run out dates)
- Personal details such as driving licence, health, passport expiry dates
- Hobbies and interests
- Information that is asked within the job advert

Helpful Advice:

- Do use good IT skills
- Do get others to read it and be critical
- Do keep it up to date
- Do not have an inappropriate email address
- Do not call your CV 'C13.Doc', use your name and then maybe an underscore and 'CV' or similar
- Do send the CV in the format requested (or both PDF and Word version. PDF opens much better on newer phones.
- Do pay attention to the specifics of the advert

Recruitment with Phoenix

Phoenix only recruit operatives that have undertaken the Phoenix Close Protection Course and as such the training team's feedback is by far the most important factors to consider employment. We expect professional standards including:

- Ability to work as a team, giving and taking orders
- Punctuality and dress code
- Etiquette including language
- Respect for others and representation of personal standards
- Positive attitude with excellent problem solving skills
- Ability to adapt and be flexible whilst not overwhelmed by different ad-hoc tasks
- Attention to detail
- Organisation and responsibility

After your course we ask you send the above to careers@phoenixgroupplc.com and we will have all your details at hand for upcoming tasks based upon the above factors. Whilst we do not guarantee employment, we are the only operational company who delivers training which is up to date and current with the industries requirements as they are now.